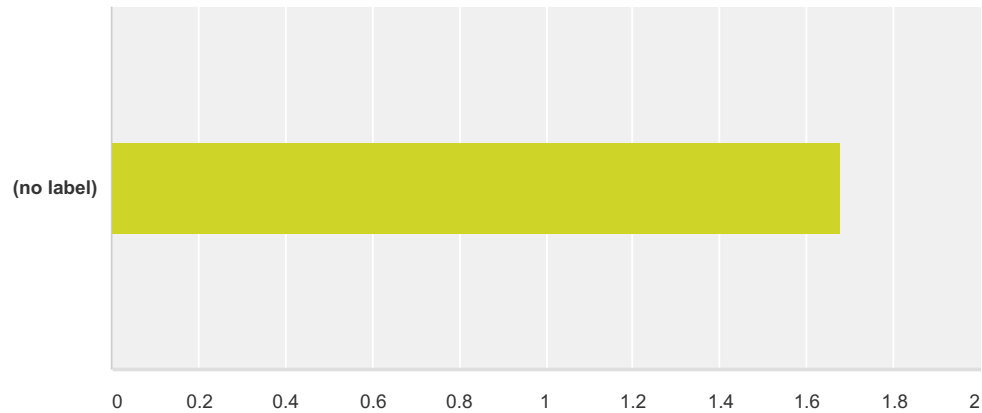


### Q1 Sex

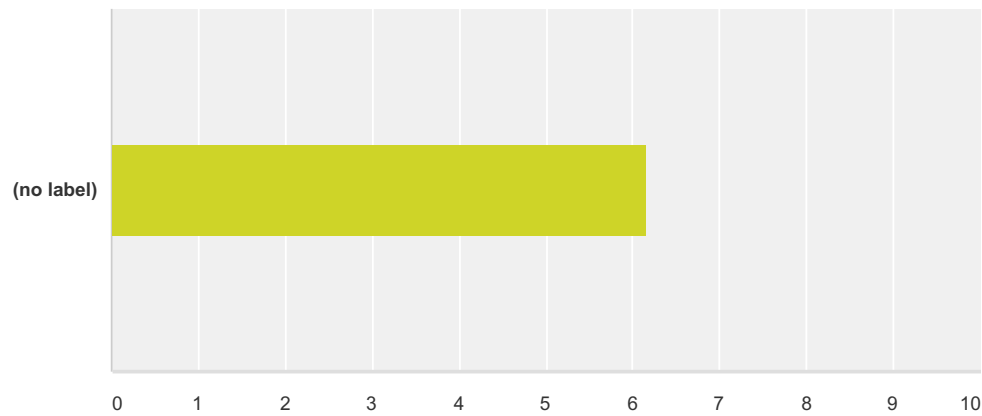
Answered: 187 Skipped: 4



	Male	Female	Other	Total	Weighted Average
(no label)	31.55% 59	68.45% 128	0.00% 0	187	1.68

### Q2 Age:

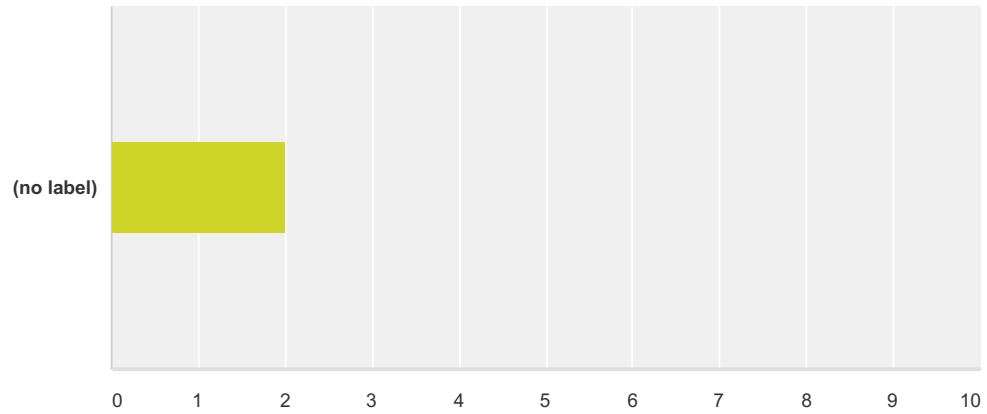
Answered: 189 Skipped: 2



	12-17 years old	18-24 years old	25-34 years old	35-44 years old	45-54 years old	55-64 years old	65-74 years old	75 years or older	Total	Weighted Average
(no label)	0.00% 0	2.65% 5	11.64% 22	20.63% 39	26.98% 51	16.93% 32	13.76% 26	7.41% 14	189	6.15

### Q3 To what extent do you feel connected to the English-speaking community in the region?

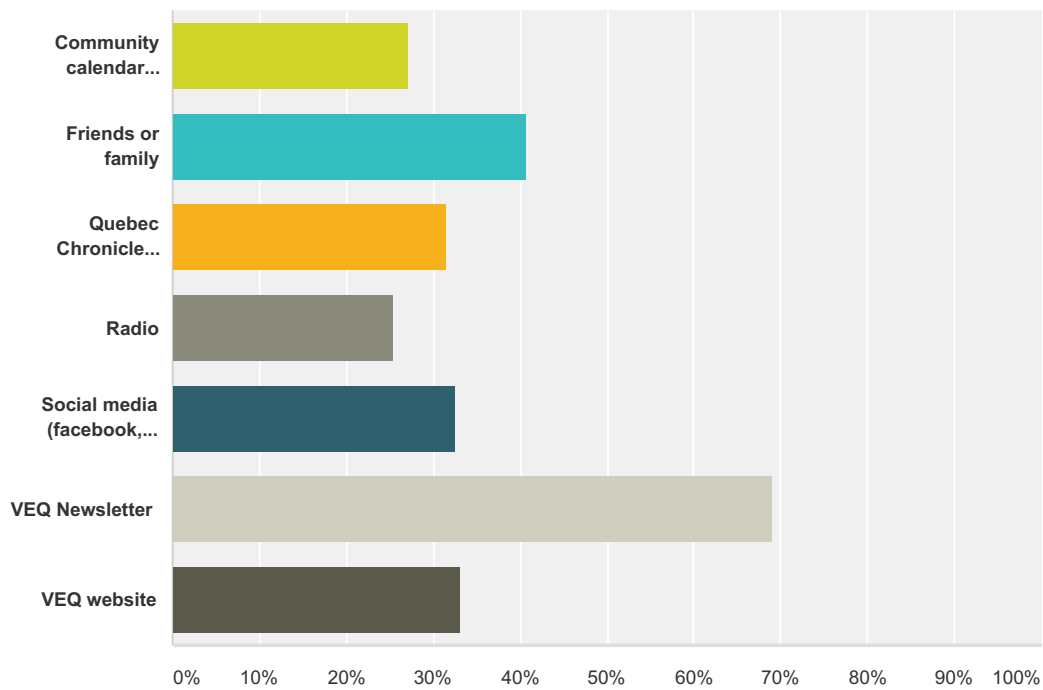
Answered: 190 Skipped: 1



	Not connected	Connected	Very well connected	Total	Weighted Average
(no label)	19.47% 37	60.00% 114	20.53% 39	190	2.01

### Q4 How do you find out about activities that occur in the English-speaking community?

Answered: 184 Skipped: 7



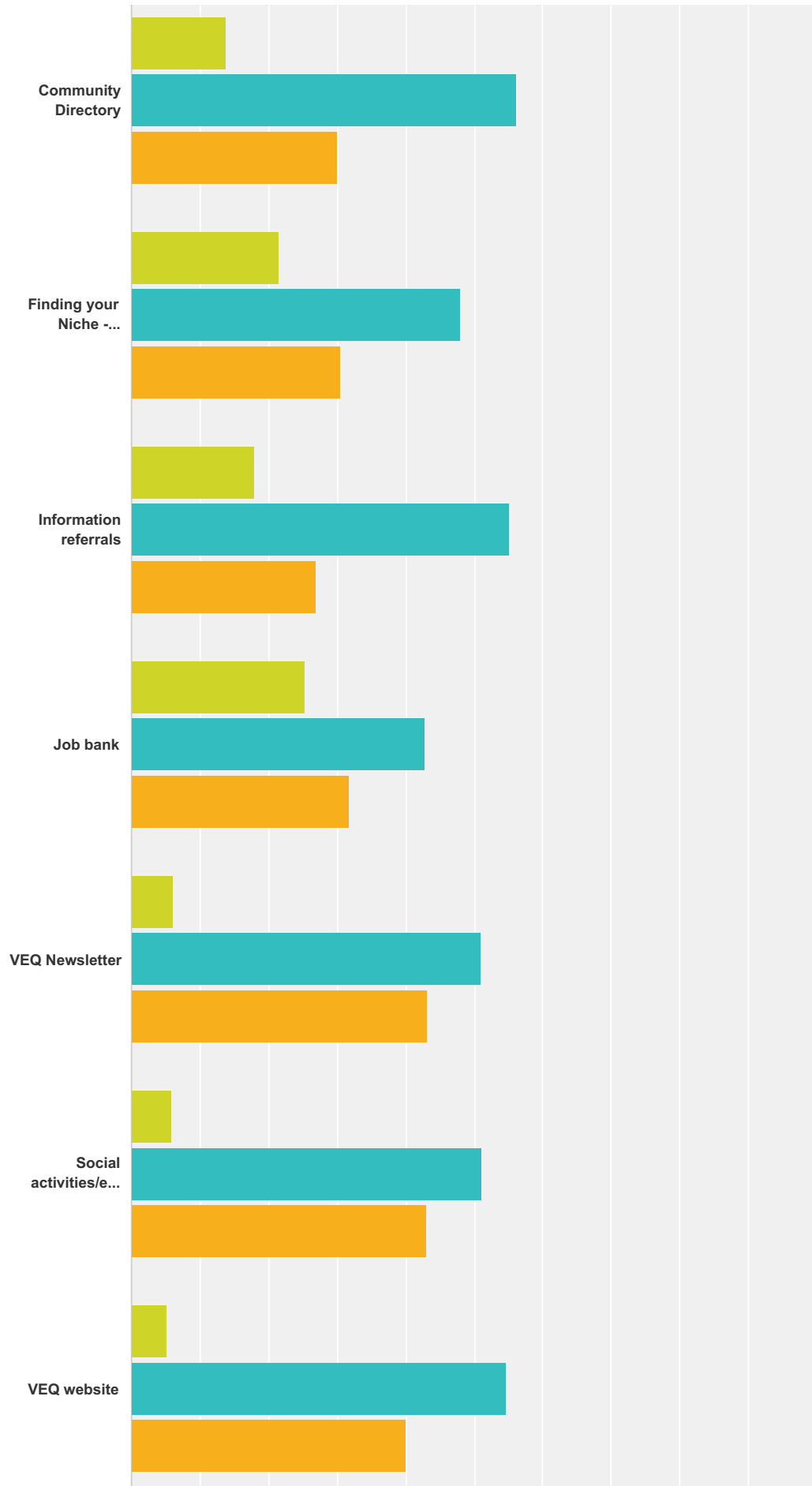
Answer Choices	Responses
Community calendar (Quebec Chronicle Telegraph)	27.17% 50
Friends or family	40.76% 75
Quebec Chronicle Telegraph Newspaper	31.52% 58
Radio	25.54% 47

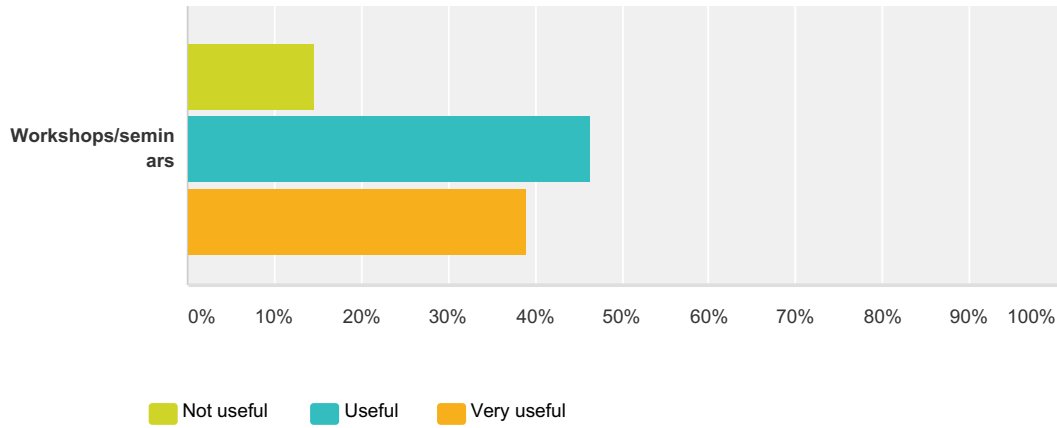
Social media (facebook, twitter, linkedin, etc.)	<b>32.61%</b>	60
VEQ Newsletter	<b>69.02%</b>	127
VEQ website	<b>33.15%</b>	61
<b>Total Respondents: 184</b>		

#	Other (please specify)	Date
1	Children's school	3/9/2016 12:26 AM
2	VEQ e-mail. Please continue to send e-updates. Thanks.	3/3/2016 2:15 PM
3	It makes me think that I could consult the Social media above.	3/2/2016 6:54 PM
4	member of 78th Fraser Highlanders	3/2/2016 5:35 PM
5	Church e bulletins	3/2/2016 3:21 PM
6	Centre RIRE 2000	3/2/2016 12:37 PM
7	Would like to connect	3/2/2016 10:18 AM
8	Word of mouth!	3/2/2016 10:07 AM
9	Community groups and their websites.	2/16/2016 11:05 AM
10	Morrin Centre e-newsletter	2/16/2016 6:02 AM
11	Jeffrey Hale Community Services	2/11/2016 9:51 AM
12	through church	2/8/2016 1:17 PM
13	VEQ staff	2/6/2016 2:37 PM
14	Sent via email	2/5/2016 4:49 PM
15	jan anderson jeffery hale community news paper	2/5/2016 10:40 AM
16	Through my child's school (St. Vincent)	2/5/2016 9:39 AM
17	Morrin Centre	2/5/2016 8:40 AM
18	School function at St Vincent School when we first moved here	2/5/2016 6:53 AM
19	Morrin Centre	2/4/2016 9:30 PM
20	Jan Anderson email	2/4/2016 8:28 PM
21	Church community, Jeffrey Hall information	2/4/2016 7:00 PM
22	toddler	2/4/2016 2:23 PM
23	Facebook groups	2/4/2016 1:48 PM
24	Workplace	2/4/2016 12:27 PM
25	church bulletin, Jan Anderson, Amy Bilodeau	2/4/2016 12:10 PM
26	morrin centre	2/4/2016 12:04 PM
27	Work place	2/4/2016 11:37 AM
28	School	2/4/2016 11:12 AM
29	Job search led me to the VEQ job bank	2/4/2016 11:05 AM
30	word of mouth	2/4/2016 11:04 AM

### Q5 Please rate the usefulness of VEQ's services.

Answered: 185 Skipped: 6





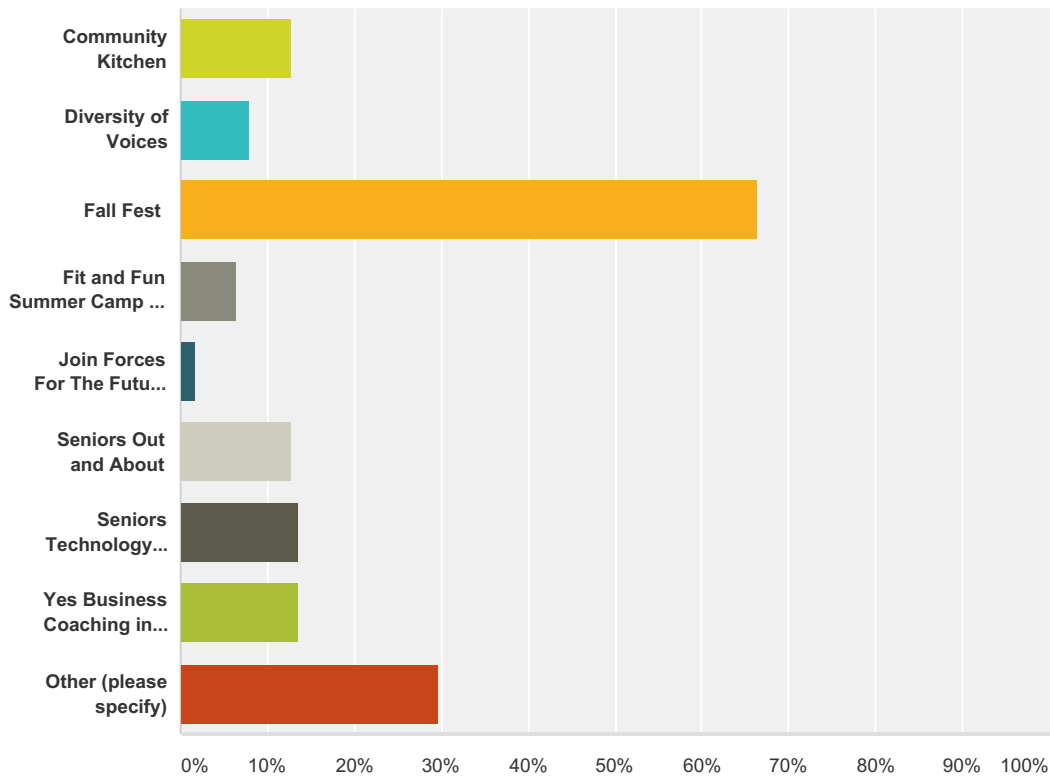
	Not useful	Useful	Very useful	Total
Community Directory	13.87% 24	56.07% 97	30.06% 52	173
Finding your Niche - Newcomers events	21.52% 34	48.10% 76	30.38% 48	158
Information referrals	17.95% 28	55.13% 86	26.92% 42	156
Job bank	25.32% 39	42.86% 66	31.82% 49	154
VEQ Newsletter	5.99% 10	50.90% 85	43.11% 72	167
Social activities/events	5.81% 10	51.16% 88	43.02% 74	172
VEQ website	5.29% 9	54.71% 93	40.00% 68	170
Workshops/seminars	14.57% 22	46.36% 70	39.07% 59	151

#	Other (please specify)	Date
1	I don't use the web site - not enough Internet time in a day. I rely on their e-mail.	3/3/2016 2:15 PM
2	Most workshops and seminars seem to be for writers or for entrepreneurs.	3/2/2016 3:37 PM
3	Business coaching very useful	3/2/2016 3:21 PM
4	They're not bad, it's just that I never use them. I mainly live and work in French.	3/2/2016 11:57 AM
5	Jobs	3/2/2016 10:18 AM
6	Community Directory needs to be updated on a regular basis	3/2/2016 9:09 AM
7	However, I don't actively seek out these services, so they cannot really help me	2/22/2016 10:46 AM
8	I've been here too long (30 yrs), so I don't need many services ;- ) but I find all your tools well done and I'm sure they would be useful if I was a newcomer	2/16/2016 6:02 AM
9	need more networking opportunities in English for professionals	2/14/2016 4:00 PM
10	I do not or have not used all of these, but may at some time use some others in the future. I think all are very useful to different people.at different times, e.g. Newcomers events and job bank.	2/9/2016 10:01 AM
11	haven't used the others	2/8/2016 10:33 AM
12	Some of the above does not apply to me...I am retired and I'm not a new comer.	2/7/2016 1:00 PM
13	I don't tend to use the services, but I think they are very important.	2/6/2016 1:27 PM

14	We live too far for workshops/seminars etc	2/4/2016 8:15 PM
15	dropping into offices great support!	2/4/2016 7:00 PM
16	cannot comment on those I haven't used	2/4/2016 12:23 PM
17	Fall Fest is important	2/4/2016 12:10 PM
18	The	2/4/2016 11:49 AM

### Q6 Which of the current projects and initiatives by VEQ have you participated in the past year?

Answered: 125 Skipped: 66



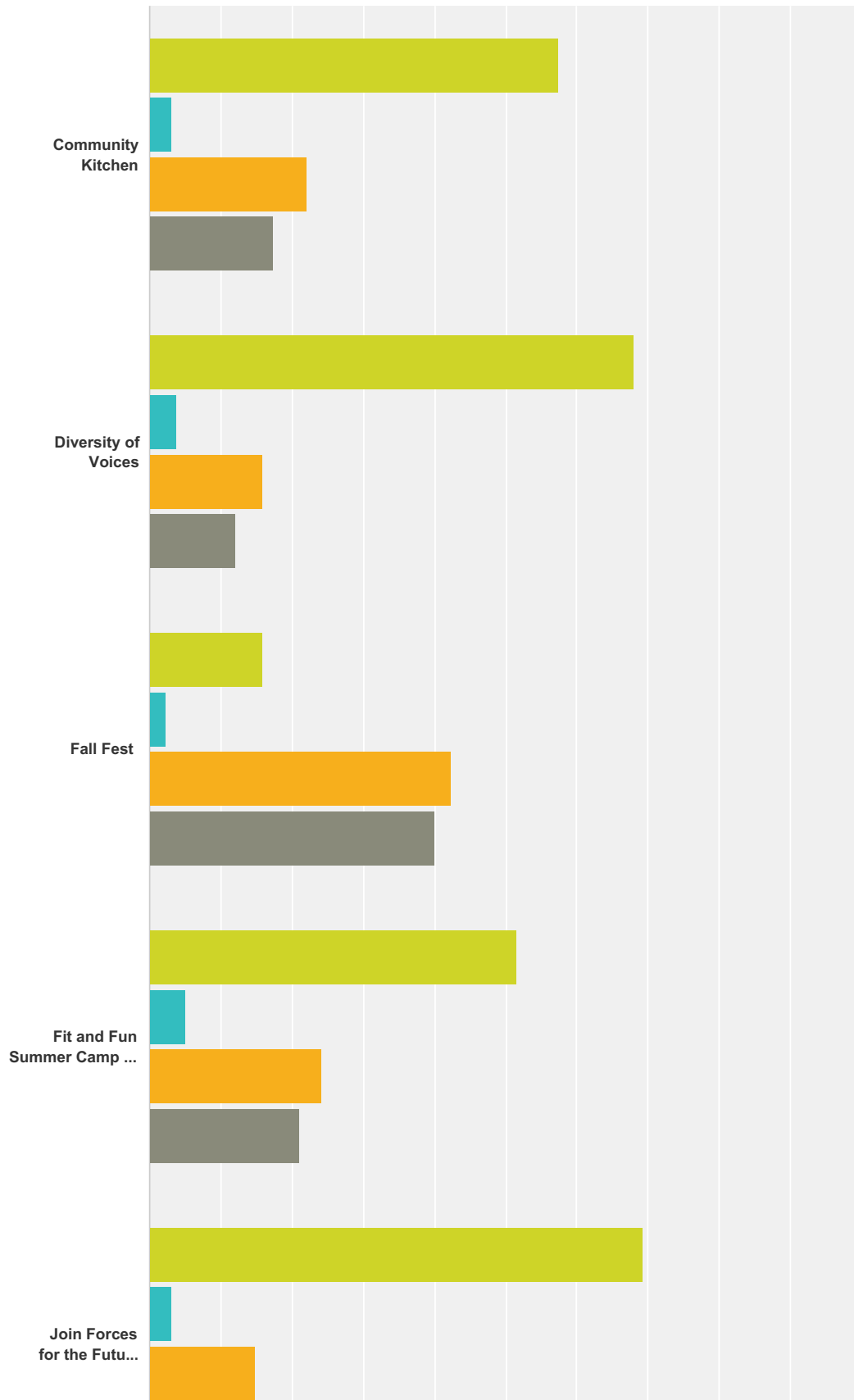
Answer Choices	Responses
Community Kitchen	12.80% 16
Diversity of Voices	8.00% 10
Fall Fest	66.40% 83
Fit and Fun Summer Camp in partnership with Be Active Québec	6.40% 8
Join Forces For The Future Youth Forum	1.60% 2
Seniors Out and About	12.80% 16
Seniors Technology Workshops	13.60% 17
Yes Business Coaching in partnership with YES Montreal	13.60% 17
Other (please specify)	29.60% 37

Total Respondents: 125

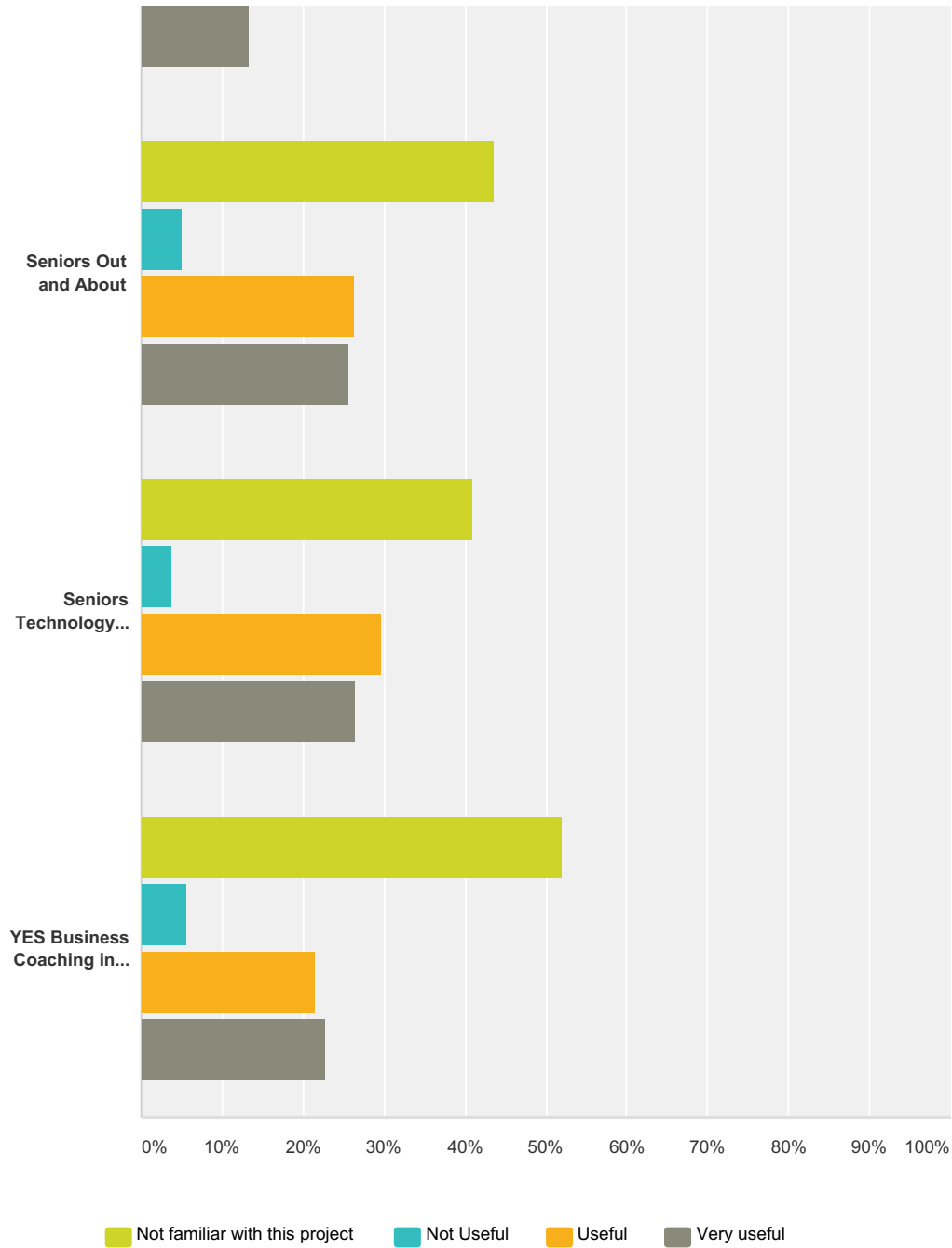
#	Other (please specify)	Date
1	General yearly assembly	3/19/2016 2:34 PM
2	I was out of the country for most of last year but I've participated in most events, in the past, and found them VERY useful.	3/3/2016 2:15 PM
3	Ceramic cafe	3/2/2016 8:37 PM
4	None - Don't apply to my situation	3/2/2016 5:35 PM
5	None of these. But I give to the Community Christmas Hamper each year.	3/2/2016 3:37 PM
6	Be Active Quebec events	3/2/2016 2:24 PM
7	OTHERS	3/2/2016 12:13 PM
8	None so far	3/2/2016 12:09 PM
9	None.	3/2/2016 11:57 AM
10	None	3/2/2016 10:18 AM
11	None this year	3/2/2016 10:07 AM
12	None	3/2/2016 9:36 AM
13	BeActive apple picking	3/2/2016 9:09 AM
14	Job bank	3/2/2016 9:09 AM
15	Christmas Hampers.	2/16/2016 11:05 AM
16	volunteering	2/11/2016 4:58 PM
17	Learn French and Teach English Fair	2/11/2016 4:05 PM
18	Lifelong Learning	2/8/2016 6:44 PM
19	lifelong earning	2/7/2016 3:52 PM
20	None	2/6/2016 8:05 AM
21	volunteering for the christmas hamper 2014	2/5/2016 7:09 PM
22	None, because I am outside QCity, but I enjoy getting emails.	2/5/2016 4:49 PM
23	mainly for my clients	2/5/2016 10:40 AM
24	Winds of Change	2/4/2016 8:16 PM
25	December Happy Hour :-)	2/4/2016 8:15 PM
26	newcomers events	2/4/2016 7:00 PM
27	Newcomers	2/4/2016 6:43 PM
28	Corn boil (I think that was the name of the event)	2/4/2016 3:56 PM
29	Portneuf monthly gatherings	2/4/2016 3:41 PM
30	art class at Jeffery Hale Centre	2/4/2016 3:20 PM
31	Book Sale at Eastern Quebec facility	2/4/2016 2:59 PM
32	none this past year	2/4/2016 12:39 PM
33	Christmas hamper campaign, might like to try the kitchen but the hours don't fit my schedule	2/4/2016 12:23 PM
34	We refer new families to your site when registering in a CQSB school	2/4/2016 12:17 PM
35	None. I haven't arrived in Quebec city yet	2/4/2016 11:45 AM
36	Social activities	2/4/2016 11:43 AM
37	corn boil	2/4/2016 11:35 AM

### Q7 Please rate the usefulness of the current projects and initiatives by VEQ.

Answered: 175 Skipped: 16







	Not familiar with this project	Not Useful	Useful	Very useful	Total Respondents
Community Kitchen	57.41% 93	3.09% 5	22.22% 36	17.28% 28	162
Diversity of Voices	68.15% 107	3.82% 6	15.92% 25	12.10% 19	157
Fall Fest	15.88% 27	2.35% 4	42.35% 72	40.00% 68	170
Fit and Fun Summer Camp in partnership with Be Active Québec	51.59% 81	5.10% 8	24.20% 38	21.02% 33	157
Join Forces for the Future Youth Forum	69.23% 108	3.21% 5	14.74% 23	13.46% 21	156

Seniors Out and About	43.56% 71	4.91% 8	26.38% 43	25.77% 42	163
Seniors Technology Workshops	40.88% 65	3.77% 6	29.56% 47	26.42% 42	159
YES Business Coaching in partnership with YES Montreal	51.90% 82	5.70% 9	21.52% 34	22.78% 36	158

#	Other (please specify)	Date
1	Lifelong Learning	3/28/2016 11:48 PM
2	I've just returned to Québec/Canada. After I'm settled, I'll become involved again - even more than before.	3/3/2016 2:15 PM
3	I have wanted to go to the painting workshop but I seem to be running out of time. I am sorry, it is still a project for me. Who knows, perhaps I will find or make time for it in the future.	3/2/2016 6:54 PM
4	None apply to my situation	3/2/2016 5:35 PM
5	not useful for me personally	2/11/2016 4:58 PM
6	The Health Passport is also very useful.	2/9/2016 10:01 AM
7	Again, I like to know you are there and doing such a great job, but I don't tend to get involved as I'm super busy!	2/6/2016 1:27 PM
8	Those that I indicate as "Not Useful" means I'm simply not interested or available when they are presented.	2/5/2016 3:36 PM
9	Newcomers	2/4/2016 9:30 PM
10	Communication comes late most of the time and the activities are not mentioned in LE SOLEIL and not in the very local newspaper L'APPEL, QUÉBEC EXPRESS AND SOME MORE !nor on the Radio (french stations)	2/4/2016 2:09 PM

## Q8 Comments:

Answered: 51 Skipped: 140

#	Responses	Date
1	Would appreciate to be a part of activities selected above. Thanks.	3/19/2016 2:34 PM
2	When I first arrived in La Ville de Québec, VEQ was my comfort zone, my "home", my everything. I cannot describe how wonderful it was to discover this organisation - thrilled! delighted! relieved!. As I was focussed on learning French, I didn't really "give back" to this organisation (although I know they need more volunteers). I hope to contribute this year because I've many talents to share. VEQ needs to do more outreach - to become better known in the community. We should reach out to Francophones (& Allophones) who wish to learn English and participate in English activities - make them feel welcome. (I've met so many like that I could open my own "Learn English School"). On a note of correct English grammar: Please do NOT use the word "done" when you really mean "finish". We MUST set the example when it comes to proper English grammar. Thanks for the opportunity to participate in this survey & for all your hard work. (Dr.) Sandra Anthony sandra.anthony@yahoo.ca (416) 929-4909 (It's a Toronto number, not an error).	3/3/2016 2:15 PM
3	Thank you for your sending us this survey. I wish I could participate a little more. I am still working part time and I am slower than in the past...	3/2/2016 6:54 PM
4	Enjoyed the VEQ news letter/emails , Keep me in touch of the English communities and events	3/2/2016 4:00 PM
5	I still wish VEQ would have one or two events in Lévis each year. The focus remains on northern and eastern Québec City.	3/2/2016 3:37 PM
6	wonderful organization - very useful and helpful	3/2/2016 1:58 PM
7	Love all the info i get unfortunately my work schedual doesnt give me much flexibility to participate in a lot of things but I do pass it on	3/2/2016 12:59 PM
8	Liked to be connected	3/2/2016 10:18 AM
9	Thanks for your good work for the Community.	3/2/2016 10:07 AM
10	To be clear, I can't really fill out this survey to the best of my ability because I still reside in the United States.	3/2/2016 9:58 AM
11	More "meet and greet" events would be appreciated - preferably in diverse parts of town.	3/2/2016 9:10 AM

12	VEQ is unbelievably useful	3/2/2016 9:09 AM
13	Poor survey - you need to have "Does not apply" in some categories. You are biasing the results so they will not be as informative to you.	2/22/2016 10:46 AM
14	Thanks for all your help with the hampers and the early childhood programs too. Keep up the great work!!	2/16/2016 6:02 AM
15	I don't currently participate into any of the VEQ's activities but via VEQ I met people and got to know about activities that became really important in my social life and helped my insertion in the community (choir Vibrant Voices, Quebec Art Company). Via VEQ I got to know of all the jobs that I have had so far since I moved to Quebec. Thank you, VEQ! You are awesome.	2/11/2016 11:18 PM
16	Survey does not pertain to me personally. But I am all for VEQ Like I said I do quite a bit of volunteering	2/11/2016 4:58 PM
17	Hello! I participated to some VEQ activities in the last years, mainly the "Teach English and Learn French" fairs, as a community partner. I received your survey through my professional email. But I don't think that I'm the right person to answer your survey, and I don't want to put bias in your results. So sorry for not answering your questions.. Best Regards!	2/11/2016 4:05 PM
18	Thank you!	2/11/2016 9:51 AM
19	I am fully bilingual and have lived in Qc for decades. My children went to English schools. So I'm well connected. I do, however, recognise that an anglophone arriving in the city must feel completely lost for a long time. The services of VEQ are critical for this segment of our community.	2/10/2016 10:02 AM
20	All VEQ personnel I have ever had contact with are warm, friendly and very helpful! Thank you for all you do!	2/9/2016 10:01 AM
21	A happy hour or type of 5 a 7 get together maybe one for each season would be a good way to keep connected with the English community. The night goers which Diane Kameen took care of was this type of thing and was very popular for many years which eventually died out as she she took care of it alone on her own time became too much of an effort.	2/8/2016 2:13 PM
22	I think of VEQ as an important community resource which has evolved over the years to adapt to the changing needs and nature of the English-speaking community. I've been involved with VEQ in one way or another since its foundation and always look forward to its get-togethers	2/8/2016 1:17 PM
23	I am aware of the many activities, but usually don't make the trip to town from Valcartier ... not from lack of interest, more from not wanting to drive to town.	2/8/2016 10:33 AM
24	I was aware of the above activities but did not attend either I was involved with courses at Laval ... Or...whatever...besides there is only so much you can do in one week depending on your age, health, transportation and time of year...more difficult for me to get out during the winter months.	2/7/2016 1:00 PM
25	We have not been able to be (live) in Quebec since late August of 2015,but hope to be with you by mid-Spring of this year (2016). We have missed La Ville & you all more than first supposed Reggie & Wally.	2/6/2016 11:04 PM
26	Sneed more activities such as workouts and or line dancing .	2/5/2016 4:50 PM
27	Great job! Keep you the excellent work!	2/5/2016 4:49 PM
28	I think all of these programs that you offer are wonderful and useful but not relevant to me.	2/5/2016 1:36 PM
29	It is very sad that twinning project (twin French speaking and English speaking people for practicing second language) ended.	2/5/2016 1:23 PM
30	VEQ is useful not only for the community but also for the health and social professionals at JEffery Hale St-Brigid's	2/5/2016 10:40 AM
31	Living and working in a french environment, I subscribed to the VEQ newsletter because I would eventually like to give a bit of my time to have the opportunity to speak english and to help out at the same time. Of course being a full-time working mother of two young soccer players, I do not have a lot of time left but I would love to help if I see an opportunity.	2/5/2016 9:39 AM
32	TheVEQ's Job Bank is discouraging. The ads are far and few between, and often it is the same employers over and over again who advertise- contract work that rarely lasts more than a year. In other words, there seems to be either few jobs options out in the community that are worthwhile and permanent. Perhaps you should strongly consider having one of your staff members work harder at finding employers in the Quebec region wanting to provide real employment to native English speakers and fluently bilingual members of the Quebec community.	2/5/2016 9:14 AM
33	Im not active in the community but in the future i would like to be	2/5/2016 8:43 AM
34	Although I have indicated "Not useful", it does not mean that it is not useful to someone else, just not to me.	2/5/2016 6:58 AM
35	We need the VEQ for each and every anglophone living in this city.	2/4/2016 9:30 PM

36	Thanks for taking the time to prepare and implement this.	2/4/2016 8:15 PM
37	Haven't participated but are great initiatives that I have referred acquaintances to.	2/4/2016 8:04 PM
38	This is a great tool. I may not be able to participate or take advantage of the services offered by VEQ, many others do. Continue doing the great work you are doing.	2/4/2016 7:41 PM
39	I haven't taken advantage of the services to any extent, so, I feel my feedback is not accurate. I appreciate getting the newsletter and will, one day, make it out to one of the events.	2/4/2016 6:56 PM
40	It would be great to have social events outside of Quebec City.	2/4/2016 5:19 PM
41	KEEP UP THE GOOD WORK	2/4/2016 5:09 PM
42	good idea	2/4/2016 4:29 PM
43	When do Seniors Technology Workshops happen and what is the address	2/4/2016 2:09 PM
44	I like Cody very much!	2/4/2016 2:05 PM
45	VEQ is my second home in Quebec, all the people working there, staff or the volunteers, are just fantastique with their wonderful service and hearty smile, I just love going there! But I can't go there as often as before any more due to my study, I miss it a lot!	2/4/2016 1:11 PM
46	I object to the use of the expression English-speaking community. There is an English-speaking population that is dispersed in several communities.	2/4/2016 12:25 PM
47	we appreciate the work VEQ does	2/4/2016 12:23 PM
48	It just seems not to exist this English community. There are, I believe, more and more English speaking people in Quebec city but nothing to unite us. It's just my opinion and I wish I had a solution to give you but unfortunately I don't.	2/4/2016 12:07 PM
49	for question #6, we can only check one box but I am somewhat involved with several of the activities.	2/4/2016 11:23 AM
50	May I be of service? I would be pleased to offer workshops according to the needs of the community. I am a Training Specialist.	2/4/2016 11:12 AM
51	I am sure all these current projects are well liked by those who attend them thank you VEQ .	2/4/2016 11:09 AM